



CERTIFICATE

This is to certify that

PETROL OFİSİ A.Ş.

Ünalan, Libadiye Cad. No: 82-F
34700 Üsküdar / İstanbul
Turkey

has implemented and maintains a **Quality Management System – Customer Satisfaction / Complaints Handling**

Scope:

Retail sales, marketing and distribution of petroleum products, mineral oil.

Through an audit, documented in a report, it was verified that the management system fulfills the requirements of the following standard:

DIN ISO 10002 : 2018

Certificate registration no. 31300918 CS02

Date of certification 2021-01-13

Valid until 2024-01-12

DQS CFS GmbH
German Association for Sustainability

Dr. Sied Sadek
Managing Director

Certification Body: DQS CFS GmbH, August-Schanz-Straße 21, 60433 Frankfurt am Main, Germany
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